

QUALITY POLICY

Policy Statement

Lee's Transport is a specialist provider of general freight, heavy haulage and towing services in the Perth and greater Western Australian regions. Our Management and Staff are committed to achieving increasing levels of customer satisfaction of transportation services, through continual improvement of our Quality Management System.

Quality Objectives

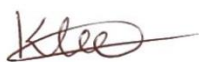
- Provide a high level of transportation services that meet and exceed customer expectations
- To identify, control and minimise business risks within our operations
- Follow up on services and products provided, to ascertain that our goals and objectives are being achieved

As part of our systems and processes we will:

- Train, educate and communicate with employee's, contractors and other relevant interested parties regarding this policy and quality expectations where necessary
- Ensure that this policy is available to interested parties
- Define and meet objectives, by documenting and monitoring measurable quality targets
- Comply to statutory, regulatory and other requirements
- Apply a Plan, Do, Check, Act methodology to our Quality Management System
- Continually monitor and improve our quality performance and the effectiveness of our Quality Management System
- Apply Risk Based Thinking within our systems, operations and processes
- Conduct audits of key processes within the business as part of our Continual Improvement Process
- Review this policy annually
- Ensure our Quality Management System is conformant and certified to ISO 9001:2015

Korey Lee

General Manager

A handwritten signature in black ink, appearing to read "Klee", with a long horizontal stroke extending to the right.

1st January 2018